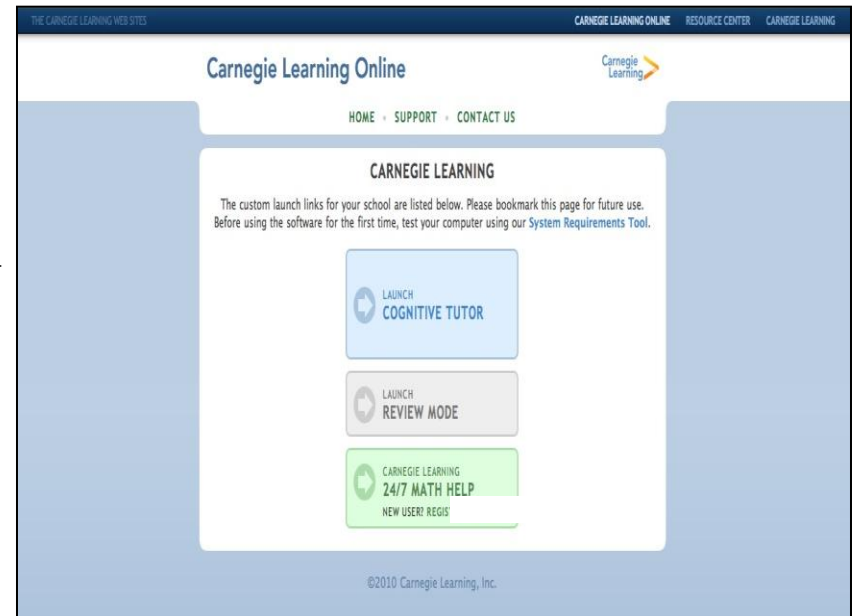


Getting Started with Carnegie Learning 2011-2012

Getting Started – Cognitive Tutor

- Go to <http://online.carnegielearning.com>
- Choose to log in as a student
- Enter your school ID, click login
- A Launch page will open
- Bookmark this page and students will no longer need the School ID to launch the software
- Click on the **Launch Cognitive Tutor** link to launch the Cognitive Tutor
- Click on the **Launch Cognitive Tutor Review** link to use review mode
- Click on the **Click to Launch 24/7 Math Help** to use this service *



* 24/7 Math Help is a service that is available for an additional fee. Contact Carnegie Learning for more information on how to receive this service.

Getting Started-Cognitive Tutor and Review

- After the software has launched, you will be prompted to enter a User Name
- Login using <first name> <last name> as entered in Teacher's Toolkit
 - Example: michele anderson (note the space between the first and last name)

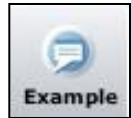
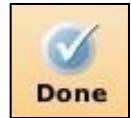
**Note: Students must be entered into Teacher's Toolkit before they can access the Cognitive Tutor*



The screenshot shows a 'Login' dialog box with a title bar containing three window control buttons (red, grey, green). The dialog contains the Carnegie Learning logo on the left and the text 'Please enter the user name assigned to you by your instructor.' on the right. Below the text is a text input field labeled 'User Name'. At the bottom of the dialog are two buttons: 'Cancel' and 'OK'.

Cognitive Tutor

- Once logged in, the software is designed for students to work at their own pace
- To move between problems, choose the Tutor's Done menu option
- Hints are available throughout the Tutor by choosing the Hint button
- An Interactive Example may be available to demonstrate how to solve problems
- Work completed in the Review mode will not be saved



Troubleshooting

- Java error after launching the software

Any Windows operating system may require the installation of Java in order to use the software. You can download and install Java for free by going to <http://www.java.com>.

Additional Resources

- **Sales**

- Hours: 8am – 5pm EST Monday through Friday
- Toll Free: 888-851-7094 x 7

- **Customer Support**

- Hours: 8am – 9pm EST Sunday through Saturday
Email: help@carnegielearning.com
- Toll Free: 1-877-401-CLCS (2527)